

Larson Cable Trailers, Inc. Limited Warranty

Effective Date: 12/1/2022

WARRANTY

Larson Cable Trailers, Inc. (Hereafter stated as LCT) warrants your trailer will be free from defects in materials and workmanship, to the original purchaser. The trailer warranted hereunder must be operated by the purchaser in accordance with the practice approved by Larson Cable Trailers, Inc., with loads not exceeding the manufacturer's rated capacities and subject to all terms and conditions of this limited warranty. Proper operating techniques and maintenance procedures can be found in the owner manual.

NOTE: Warranty start date will be the sooner of: one (1) year from manufacture date or the beginning of in-service purchase date, whichever comes first.

Warranty Registration should be completed online at www.larsoncabletrailers.com or the completed registration form found in the document holder on the trailer, can be e-mailed to: warranty@larsonct.com within 15-days of the date of purchase or all warranties will be pro-rated to the date of manufacture.

Limitations of LCT Warranty

LCT does NOT warrant components not manufactured by LCT. Therefore, this warranty does NOT cover axles and axle components, tires, wheels, couplers, jacks, suspension components, springs, lights, paint (including chipping, fading, and aging), accessories, or any other component not manufactured by LCT. If these items are warranted by the manufacturer or supplier thereof and a warranty may be extended to the purchaser, LCT will make such warranties available.

Exclusions of LCT Warranty

- Normal wear on any item will not be subject to a warranty. Normal wear items include brakes, tires, bearings, axle seals, light bulbs, and fading or cracking of flooring; but are not limited exclusively to these items.
- Any damage done due to lack of good industry maintenance such as improper bearing adjustment, incorrect air pressure, lug nut torque, etc. will also not be covered by LCT Warranty.
- Any damage to the frame, axles, tires, or any other component due to overloading or abuse is not covered under the warranty
- Coatings offered by LCT are for aiding the longevity of the trailer. Coatings in high rub/pivot areas and areas that receive direct impact of road elements that are directly in line with the rear tires of the tow vehicle are not covered under the warranty. Coatings that have been cut, scraped, peeled, or not maintained, are not covered under the warranty.
- Damage or failure resulting from: A) any misuse including, overloading, improper loading, negligence, alteration, or accidents, B) inadequate maintenance including loose nuts, bolts, screws, or improperly torqued wheel lug nuts, C) use of underrated or incorrect hitch equipment including the hitch ball, pintle, or improper hitching, D) towing a trailer that exceeds the tow vehicle manufacturer's specific towing limitations.
- Inconvenience, loss of time, loss of trailer use, loss of revenue, rental or substitute equipment costs, or any other loss or cost including travel time and expenses, such as food, fuel, lodging, etc., incurred to obtain warranty service.
- Overtime labor rates, service calls, towing charges, expediting, freight, or transportation costs.
- Trailers used for rental are not covered under this limited warranty.

Actions, Events, or Other Occurrences Which Render the Warranty Void

This Limited Warranty is void and does not apply if the trailer has been subjected to:

- Negligence (including but not limited to failure to provide reasonable and necessary maintenance), accident, abuse, misapplication, or misuse.
- Improper loading, including but not limited to loading in excess of the stated carrying capacity of the trailer or failing to properly balance a load.
- Any modifications, alterations, or repairs not using LCT approved parts, without prior knowledge and written consent of LCT. In the event of a defect in material or workmanship covered by this warranty, LCT will:
 - o Correct the defective work or replace the defective parts on a no-charge basis at our plant location, or

o Reimburse the purchaser by paying a sum not exceeding the price charged by LCT for such work, or

• Provide for the repair of the defect or replacement of the defective parts by an authorized shop.

Labor amounts will be determined from the flat rate shop manual, not to exceed \$75.00 per hour. It is the sole decision of LCT to determine the best method of repair.

To Obtain Service

Contact an authorized LCT dealer to open a warranty claim. Your dealer will contact LCT to obtain authorization before any work is done. LCT will service all claims but will not accept liability for repairs made without approval. All warranty work needs to be preapproved by LCT, we encourage technicians to contact LCT during the troubleshooting process to minimize downtime and labor costs, many times our technicians can troubleshoot problems over the phone.

Registration

Your trailer must be registered to validate your purchase date and process any warranty request. You may register at any time, however, if we cannot validate your purchase date, your warranty period will commence on the date of manufacture. Warranty registration is available through your dealer or on the web at **www.larsoncabletrailers.com**. Another benefit of timely registration is to be sure you receive safety and other notices.

All Warranty repairs must be pre-authorized by LCT <u>BEFORE</u> any reimbursements shall be made. LCT will likely require photographs of items that are thought to be defective to approve reimbursements.

All freight charges to or from the factory or pre-authorized repair facility are the responsibility of the purchaser. ALL FREIGHT IS EXEMPT FROM WARRANTY.

This warranty does NOT cover any economic loss including but not limited to; payment for the loss of time or pay, inconvenience, loss of trailer use, lodging bills, trailer rental expense, meals, storage charges, and other incidental or consequential loss or damage of similar nature.

This warranty will be void if the trailer is damaged due to overloading, negligence, or misuse. Without prior approval, any modifications or alterations to any product or part manufactured by LCT will void the warranty IN ITS ENTIRETY. Weights, dimensions, capacities, and other measures stated in connection with the new trailer are only estimates and are not covered by this warranty.

DISCLAIMERS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. LCT MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO LCT. NO ONE BESIDES AN AUTHORIZED LCT REPRESENTATIVE IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF LCT. THIS WARRANTY IS NON-TRANSFERABLE.

To reach a LCT Technical expert please contact us directly at 866.250.7624 or email warranty@larsonct.com